

ÆQUORA  
*CLEAN & SAFE*

**Æ** ÆQUORA  
LANZAROTE SUITES

# AEQUORA *Clean & safe*



- At AEQUORA Lanzarote Suites the safety, health and well-being of our guests and employees are our priority.
- In collaboration with safety and hygiene experts and based on the indications of public authorities and health institutions. We have developed new protocols aimed at taking care of our employees and customers, without taking a step back in the care of the ecosystem.

# CLEANING AND DISINFECTION

- At AEQUORA Lanzarote Suites we follow cleaning protocols inspired by medical practices approved by the World Health Organization and certified by an external company specialized in Safety and Hygiene.
- **Disinfectant gel and mask pack** in each room.
- **Washing clothes and textiles with special programs** that guarantee maximum hygiene.
- **Air cleaning and purification system**
- **Exhaustive cleaning** and increase in frequency of public areas especially attention to baths and areas of greater contact.

# COMMON AREAS

- **Intensified maintenance and cleaning** of the pool water to ensure its optimum quality.
- **Increased frequency of cleaning and disinfection** of the pool area and its furniture.
- Redesign of common areas: **relocation of furniture** following current laws.
- Protective screens to ensure distance from staff.
- Common areas equipped with numerous points of **hydroalcoholic gel dispensers**.
- Entertainment: Experiences, workshops, activities and live music shows outdoors  
(or indoors with capacity limit)

# ADVANCED DIGITAL SERVICES

To minimize interaction and direct contact with our hotel surfaces, we offer the following technology solutions:

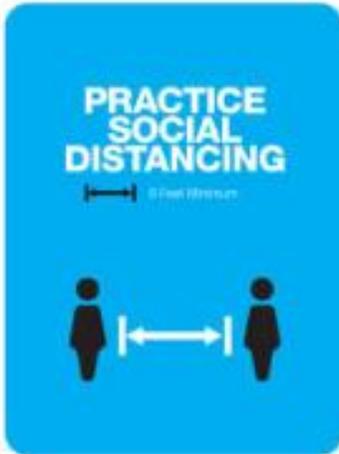
- Pre-check-in and check-out service minimizing interaction with staff.
- Online customer service through the digitization of the hotel and its services.
- Digital Guest Relations service to communicate immediately with the hotel staff.
- Digital information to avoid direct contact (new APP for contact and information)

# CHANGES IN THE RESTAURANT SERVICES

- Control of all goods and products that arrive at hotels, supporting local and sustainable products.
- Specialized personnel, trained and equipped with hygiene and protection measures.
- minimizing the handling of products and human contact in both preparation and delivery, through assisted and packaged single-use buffets.
- Redistribution and expansion of restaurants to ensure the security measure.
- Adapted and extended schedules to provide a quality service with adequate security.

# SAFETY AND HYGIENE PROTOCOLS FOR EMPLOYEES

- Our team has received specific training to understand, prevent, identify and act against COVID-19 and other potential infectious agents.
- Records and audits by an external company specializing in Safety and Hygiene increase.
- All employees will have personal protective equipment and training for their correct use.
- The health status of our employees will be monitored upon arrival and departure of each work shift.



For more information consult [www.slasuites.com](http://www.slasuites.com)

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